

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 19th day of December' 2023

C.G.No.69/2023-24/Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Y.Malla Reddy, Nallatimmapalli (V),
Rajampet (M), Kadapa District. Complainant

AND

1. Dy. Executive Engineer/O/Vontimitta
2. Executive Engineer/O/Rajampet Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 14.11.2023 at Rajampet filed the complaint stating that he applied for an agricultural service connection by paying necessary deposit amount but it was not released by the respondents.



02. The said complaint was registered as C.G.No.69/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant did not produce the necessary certificate from the Village Revenue Officer (VRO) concerned and as such the service was not released and they are ready to release the service within 15 days from the date of production of the certificate from the VRO.
03. Heard both the parties through video conferencing.
04. According to the respondents, for want of production of necessary certificate from the VRO concerned, the service was not released. The complainant who was present during the hearing agreed to produce the said certificate within a short time. The respondents submitted that within 15 days from the date of production of VRO certificate by the complainant, they would release the service.
05. Considering the circumstances, the complainant is instructed to produce the necessary certificate from the VRO concerned and within 15 days from the date of production of the said certificate, the respondents are directed to release the service to the complainant. Accordingly, the complaint is closed.
No order as to costs.



06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of December'2023.

Venky 19/12/23

CHAIRPERSON

[Signature]
Member (Finance)
19/12/2023

[Signature]
Member (Technical)

[Signature]
Member (Independent)
19/12/2023

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

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